



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2020/21-011

Date: 6th May 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 20th April 2020 requesting information under the Freedom of Information Act (2000) regarding agency/bank spend

On our acknowledgment we added the following statement:

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

The Trust considers some of your request to be exempt from disclosure in accordance with section 43(2) of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please disclose the information listed in the below table rows for each of the 4 staff groups in the table columns by return email within 20 days as per the Freedom of Information Act 2000.



	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please provide agency spend for the staff group for 2019-20				
Please provide bank spend for the staff group for 2019-20				
Please confirm which model you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list				
If you have a master vendor or neutral vendor in place, please confirm who this contract is with and the date on which this contract expires				
Please confirm what percentage of bookings over the last 6 months have been within the NHSI/E agency caps (an approximation based on NHSI data submissions is fine)				
Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing)				
Please confirm what percentage of bookings are processed with a VAT				

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
savings by your direct engagement provider				
Is your bank managed by an external bank provider (eg. NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant				
Is your bank managed via software? If so, please confirm which software.				
Is the Trust likely to undertake any procurement activity over the next 18 months related to provision or bank or agency services or software for the relevant staff group.				

A1 Please see below:

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please provide agency spend for the staff group for 2019-20	£14,428,868	£2,136,967	£1,164,709	£654,449
Please provide bank spend for the staff group for 2019-20	£7,075,705	£15,732,094	£707,097	£575,933

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please confirm which model you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list	PSL = Tiers 1 and 2	Master Vendor	Master Vendor	Master Vendor
If you have a master vendor or neutral vendor in place, please confirm who this contract is with and the date on which this contract expires	Not applicable	Medacs 31/03/21	Maxxima 07/08/2020	Adecco 31/03/2021
Please confirm what percentage of bookings over the last 6 months have been within the NHSI/E agency caps (an approximation based on NHSI data submissions is fine)	0.01%	100%	19%	Not Applicable
Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing)	Partial section 43 exemption (fees) as detailed above, however we can confirm the contract expires March 2021	Not applicable	Partial section 43 exemption (fees) as detailed above, however we can confirm the contract expires March 2021	Not applicable
Please confirm what percentage of bookings are processed with a VAT savings by your direct engagement provider	100% of bookings made via our direct engagement provider are	Not applicable	100% of bookings made via our direct engagement provider are processed with	Not applicable

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
	processed with a VAT saving		a VAT saving	
Is your bank managed by an external bank provider (eg. NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant	No	No	No	No
Is your bank managed via software? If so, please confirm which software .	Allocate	Allocate	Not applicable	Allocate: An Admin Bank was established WEF 01/02/20. Prior to this, bank arrangements were informal
Is the Trust likely to undertake any procurement activity over the next 18 months related to provision or bank or agency services or software for the relevant staff group.	Yes	Yes	Yes	Yes

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

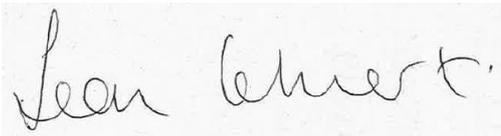
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager