

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2021/22-412

Date: 13th December 2021

Dear

I am writing to acknowledge receipt of your email dated 17th November 2021 requesting information under the Freedom of Information Act (2000) regarding Foureyes Insight.

On the same day we contacted you via email as we required a timeframe for Q4

On 24th November 2021 you replied via email with the following: *'The time period is for current financial year'*

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Do you use a software/solution in the Trust called Foureyes Insight?
- A1 No
- Q2 If so when does the contract end for the Foureyes Insight system?
- A2 Not applicable
- Q3 How many years is the Foureyes Insight system contract in place for?
- A3 Not applicable
- Q4 How much do you spend on the support for the Foureyes Insight system on an annual basis?
- A4 Not applicable

^{*}Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.







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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours.

Jean Lehnert

Data, Security & Protection Manager

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