



Ref: FOIA Reference 2018/19-022

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 10th May 2018

Tel: 01782 676474
Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 11th April 2018 requesting information under the Freedom of Information Act (2000) regarding loss of income due to cancelled operations.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in questions (c) is not held centrally, but may be recorded in the Theatre booking system (Ormis). In order to confirm whether this information is held we would therefore have to individually access all Ormis records within the Trust and extract the information where it is present. Question (d) is also exempt as this information is held in individual records and we therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all Ormis records and then extracting relevant information would take longer than the 18 hours allowed for.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to the remaining questions we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1**
- a) Please could you provide me with your Trust's loss of income as a result of the cancelled elective or non-urgent surgeries this year? I understand that there are tariffs assigned for every procedure undertaken and that cancelling an operation results in the loss of that revenue.**

 - b) I would like this data on a monthly basis from January 2018 to the last date for which the data is held.**

 - c) If you have comparative data for Jan-Dec 2017 (on the monthly basis also), I would also like this. If there is any breakdown of this data (for example, tariffs lost, cost of surgeons not working and so on), could you provide that too?**

d) If FOI requests of a similar nature have already been asked could you please include your responses to those requests.

A1

a) Please could you provide me with your Trust's loss of income as a result of the cancelled elective or non-urgent surgeries this year? I understand that there are tariffs assigned for every procedure Undertaken and that cancelling an operation results in the loss of that revenue.	The estimated values of the Trusts income loss for cancelled elective activity relating to Winter Pressures is £3,330k. This relates to the period January to March 2018.								
b) I would like this data on a monthly basis from January 2018 to the last date for which the data is held.	<p>The following are the estimated values of the loss of income for cancelled elective activity for January to March 2018 relating to Winter Pressures</p> <table border="1" data-bbox="815 864 1465 992"> <thead> <tr> <th>January £000</th> <th>February £000</th> <th>March £000</th> <th>Total £000</th> </tr> </thead> <tbody> <tr> <td>2,133</td> <td>717</td> <td>480</td> <td>3,330</td> </tr> </tbody> </table>	January £000	February £000	March £000	Total £000	2,133	717	480	3,330
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c) If you have comparative data for Jan-Dec 2017 (on the monthly basis also), I would also like this. If there is any breakdown of this data (for example, tariffs lost, cost of surgeons not working and so on), could you provide that too?	Section 12 exemption as detailed above								
d) If FOI requests of a similar nature have already been asked could you please include your responses to those requests.	Section 12 exemption as detailed above								

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, appearing to be 'Mojgan Casillas', written over a large, faint oval shape.

Mojgan Casillas
Interim Information Governance Manager