



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital

Quality, Safety and Compliance Department

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2018/19-705

Date: 5th April 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 19th February 2019 requesting information under the Freedom of Information Act (2000) regarding postage and printing costs.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would like to know how much UHNM has spent on communicating with patients via post (including printing costs and postal costs) in each of the last five years.

A1 Please see below, please note that information prior to 2013/14 is not held

<u>printing costs and postal costs - County</u>		<u>printing costs and postal costs Royal Stoke</u>	
	£		£
2014/15	66,585		544,329
2015/16	114,180		586,830
2016/17	118,688		623,750
2017/18	112,696		530,329
total	412,149		2,285,238

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance