



**University Hospitals  
of North Midlands**  
NHS Trust

Ref: FOIA Reference 2018/19-633

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 19<sup>th</sup> March 2019

Email [FOI@uhnm.nhs.uk](mailto:FOI@uhnm.nhs.uk)

Dear,

I am writing in response to your email dated 28<sup>th</sup> January 2019 requesting information under the Freedom of Information Act (2000) regarding patients no fixed abode.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in question 5 is not held centrally, but may be recorded in individual health records. In order to confirm whether this information is held we would therefore have to individually access all health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all health records and then extracting relevant information would take longer than the 18 hours allowed for.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to the remaining questions, we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 For each of the last five financial years (2014/15 to 2018/19, to date) please provide the numbers of patients of No Fixed Abode recorded in the following inpatient categories: elective ordinary; elective day cases; elective ordinary planned; elective day case planned; NHS treatment centres; total non-elective**

A1 Please see below; note that, Criteria used are– where NFA, No Fixed Abode, No Fixed Address appears in the first line of the address.

	Admit planned sequence of admit at least 1 night	Day Case (No Overnight Stay)	Ordinary Stay at least 1 night	Non-Elective



Fin Years				
2014/15	3	4	131	3
2015/16	9	3	195	4
2016/17	1	11	162	9
2017/18	1	5	91	113
2018/19		2	5	233

**Q2 For the same time periods – again broken down by financial year – please provide the numbers of patients of No Fixed Abode recorded in the following outpatient categories: GP written referrals made; GP written referrals seen; other referrals made; All 1st outpatient attendances**

A2 Please see below; note that, Criteria used are– where NFA, No Fixed Abode, No Fixed Address appears in the first line of the address.

Source of Referral

	GP Referral	Other
FIN YEAR		
2014/15	17	30
2015/16	24	58
2016/17	10	46
2017/18	7	99
2018/19	8	93

First Appointments

Row Labels	New
2014/15	47
2015/16	82
2016/17	56
2017/18	106
2018/19	101

**Q3 For the same time periods – again broken down by financial year – please provide the numbers of patients of No Fixed Abode recorded in the inpatients (elective) category: Patients failed to attend**

A3 Information not held.

**Q4 For the financial year to date (2018/19) please provide the number of emergency department attendances and hospital admissions by patients of No Fixed Abode.**

A4 Please see below; note that, Criteria used are– where NFA, No Fixed Abode, No Fixed Address appears in the first line of the address.

	AE	IP
2018/19	725	240

**Q5 For the financial year to date please provide the number of referrals made by the hospital Trust of those at risk of becoming homeless to a housing authority under the Homelessness (Review Procedure etc.) Regulations 2018.**

A5 Section 12 exemption as detailed above

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,





**University Hospitals  
of North Midlands**  
NHS Trust

Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**

