



**University Hospitals
of North Midlands**
NHS Trust

Ref: FOIA Reference 2018/19-723

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 15th March 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 26th February 2019 requesting information under the Freedom of Information Act (2000) regarding Personal health record/ PHR/ shared record/ patient portal.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 We wish to request the following information under the Freedom of Information Act:**
- 1. Does University Hospitals of North Midlands use a Personal health record/ PHR/ shared record/ patient portal (e.g. Graphnet, Intersystems, Orion, PKB etc.)**
If yes please will you answer the following?
 - 2. Supplier name**
 - 3. System name**
 - 4. Current contract start date**
 - 5. Current contract end date**
 - 6. Are you looking to renew this system?**
 - 7. The total contract Value (to include the licence costs, one-off implementation cost and support charge)?**

A1 University Hospitals of North Midlands does not use a Personal health record/ PHR/ shared record/ patient portal (e.g. Graphnet, Intersystems, Orion, PKB etc.)

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance