



Ref: FOIA Reference 2018/19-686

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 15th March 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 13th February 2019 requesting information under the Freedom of Information Act (2000) regarding patient and staff transport.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am interested to know how the Trust transports patients and staff:

How much does the Trust spend on taxis per year?

A1 During 2017/18 the Trust spent £266,343.81 on taxis. It is to be noted that the figures are a combination of uses for Patients, Staff, urgent samples and letters.

Q2 Which company handles the taxi contract and when does the contract expire?

A2 RSUH - The Taxi contract is held by ABC supreme and runs until January 2021
County – Contract currently under review.

Q3 Does the Trust use a third party company to transport patients?

A3 Patients are transported through E-Zec

Q4 If so how much does the Trust spend on patient transport?

A4 2017/18 £2,188,750

Q5 Which company handles the patient transport contract and when does the contract expire?

A5 E-Zec Medical Transport Services Ltd. The Contract Expires May 2021

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance