



Ref: FOIA Reference 2018/9-637

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 12th March 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 30th January 2019 requesting information under the Freedom of Information Act (2000) regarding methods used for compiling patient records.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 How do your clinicians compile patient records (e.g. using pen and paper, word processing, speech recognition or another method)?

A1 Patient records are compiled in the Trust's electronic patient record. Additional records are held compiled within Trust wide and departmental disparate systems, that includes word processing, speech recognition, digital dictation and written format.

Q2 Has your Trust deployed technology that will enable doctors to more quickly and accurately complete and/or process clinical documents? If so, what technology has been deployed and when was it deployed?

A2 The Trust developed an in house clinical dashboard called iportal in 2014 which enables clinicians to access previously documented information quickly and also enable doctors to record information efficiently. The Trust has an electronic document management system (EDMS) which was originally implemented in 2005 and for the past few years has been accessible to clinicians via iPortal. UHNM also has a digital dictation system in Winscribe which was implemented in 2010.

Q3 Is your Trust using artificial intelligence to improve patient services? If not, do you plan to invest in these services in the next 12 months?

A3 The Trust is not using artificial intelligence to improve patient services and there are no plans to invest in the next 12 months.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance