



Ref: FOIA Reference 2018/9-630b

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 12<sup>th</sup> March 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 26<sup>th</sup> February 2019 requesting information under the Freedom of Information Act (2000) regarding bus stops and our response dated 25<sup>th</sup> February.

We have rerun the data and have amended our response accordingly, we sincerely apologise for any confusion our previous response may have caused.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 How many bus stops (in use) are there in the grounds of the Royal Stoke University Hospital and how many of these have a rain shelter.**

A1 There are four public bus stops on the grounds of the Royal Stoke University Hospital, of which one has a rain shelter. There is also one staff bus stop with a rain shelter.

**Q2 Who is responsible for the bus stops?**

A2 Amended answer as per your query. Responsibility is the Estates, Facilities and PFI Divisions.

**Q3 How much would a typical basic bus shelter cost (and/ or how much was paid for the most recent shelter).**

A3 Amended answer as per your query: Dependant on specification £15-£20K.

**Q4 Are there plans to provide bus shelters for each or any of the bus stops?**

A4 Amended answer as per your query: UHNM has no further plans to provide additional shelters.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**