

Ref: FOIA Reference 2018/19-701

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 6th March 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 18th February 2019 requesting (received into our office 19th February) information under the Freedom of Information Act (2000) regarding charges to overseas visitors.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 The number of patients who were charged for their care under the National Health Service (Charges to Overseas Visitors) Regulations 2015 in the financial years 2015-16, 2016 – 17, 2017 -18

A1 Please see below:

Financial Year	Number of patients charged
2015-16	58
2016-17	67
2017-18	153
Grand Total	278

Q2 The budget estimate of the amount of income to be generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 for the financial years 2015-16, 2016 – 17, 2017 -18

A2 Please see below:

Financial Year	Budget £
2015-16	Not Held
2016-17	161,244
2017-18	181,756

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Q3 The actual amount of income generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18

A3 Please see below

Financial Year	Patient Invoiced £
2015-16	311,154
2016-17	237,552
2017-18	294,599
Grand Total	843,306

Q4 Any Key Performance Indicators relating to the generation of income from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18

A4 Information not held

Q5 The amount of unpaid invoices associated with charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015

A5 Please see below:

Row Labels	Sum of Outstanding
2015-16	190,111
2016-17	100,502
2017-18	161,913
Grand Total	452,527

Q6 The amount of debt due to unpaid invoices for charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015 which has been written off in the financial years 2015-16, 2016 – 17, 2017 -18

A6 £ Nil

Q7 The number of patients who have been issued with an invoice for the provision of healthcare under the National Health Service (Charges to Overseas Visitors) Regulations 2015 prior to the receipt of treatment in the financial years 2015-16, 2016 – 17, 2017 -18

A7 Please see below:

Financial Year	Number of patients

	charged prior to treatment
2015-16	0
2016-17	0
2017-18	1
Grand Total	1

Q8 The number of patients who have been issued with an invoice for healthcare under National Health Service (Charges to Overseas Visitors) Regulations 2015 but did not subsequently receive treatment in the financial years 2015-16, 2016 – 17, 2017 -18

A8 Please see below:

Financial Year	Number of patients charged but rec'd no treatment
2015-16	0
2016-17	0
2017-18	0
Grand Total	0

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance