



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2018/19-695

Date: 6th March 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 16th February 2019 (received into our office 18th February) requesting information under the Freedom of Information Act (2000) regarding overseas patient upfront tariff statistics.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Since October 2017, NHS providers and non-NHS providers have been legally required to recover full charges for services that are not immediately necessary or urgent, in advance of providing them.

All of the statistics requested should start from when upfront charges were introduced in October 2017, and go up to either 31 December 2018, or whenever your records go up to.

What is the total amount of revenue that the Trust brought in by these charges?

A1 £559.83 has been invoiced prior to ‘not immediately necessary or urgent services’ being provided by the Trust from October 2017 until February 2019

Q2 What is the total cost (or estimated cost) to the Trust of implementing these rules? (Including staffing costs).

A2 Information currently unavailable as implementation is in progress.

Q3 Please provide a breakdown of all the charges that have been collected by the Trust. This should be itemised by the list of categories that is included in the overseas patient upfront tariff price list. For each speciality/category, please state:

(a) the total number of times that patients have been charged for this category of treatment;

(b) the total amount of money collected for this category of treatment.

A3 Please see below:

				As at 31/01/2019
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Treatment Specialty	Number of Patients	Patient Invoiced	Amount Received / Credited / Written off	Outstanding
Trauma	1	155.03	155.03	none
ENT	1	184.80	none	184.80
Colorectal	1	220.00	220.00	none
		559.83	375.03	184.80

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



University Hospitals
of North Midlands
NHS Trust

L Carlisle

Leah Carlisle
Deputy Head of Quality, Safety & Compliance

