

Ref: FOIA Reference 2018/19-656

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 6th March 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 4th February 2019 requesting information under the Freedom of Information Act (2000) regarding e-rostering.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please provide information on your organisations rostering supplier's for the following staff groups:

A1 Please refer to the attached spread sheet.

Q2 What % of the workforce for the following staff groups are rostered on their respective rostering systems

A2 As answer 1

Q3 What ROI has your Trust recorded since the implementation of the e-Roster solution

A3 As answer 1

Q4 Can employees flexible working patterns be included and managed via the e-Roster solution?

A4 As answer 1

Q5 Does the e-roster solution allow mass data extraction at shift/duty level?

A5 As answer 1

Q6 Are financial elements (shift/staff costs and establishment costs) managed through the e-Roster system?

A6 As answer 1

Q7 Is the Rostering system available as a mobile app (available for download on the Appstore)?

A7 As answer 1

Q8 Does the e-Rostering system provide forecasting/predictive functionality in terms of future staffing requirements?

A8 As answer 1

Q9 Does the e-Rostering system provide forecasting/predictive functionality in terms of future staffing requirements?

A9 As answer 1

Q10 Is the Trust able to monitor the monetary value of making its roster more efficient?

A10 As answer 1

Q11 Please list the name of the individual who signed the contracts for the e-Rostering Solution

A11 As answer 1

Q12 Please list the job title of the individual who signed the contracts for the e-Rostering Solution

A12 As answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance