

Ref: FOIA Reference 2018/19-673

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 28<sup>th</sup> February 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 8<sup>th</sup> February 2019 (received into our office 11<sup>th</sup> February) requesting information under the Freedom of Information Act (2000) regarding overseas visitors.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please tell me how many overseas visitor managers are employed by your Trust?**

A1 0.1 WTE (Whole Time Equivalent)

**Q2 Please tell me how many overseas visitor officers are employed by your trust? (in addition to any overseas visitors managers)**

A2 As answer 1

**Q3 Please tell me how much money was recouped from overseas visitors in a) 2018 and b) 2017**

A3 Please see below:

- 2017 - £251,762
- 2018 - £539,165

**Q4 Please tell me how much is still owed to the Trust from overseas visitors to date?**

A4 Please see below:

- £843,290 remains outstanding from OSVs as at 31/01/2019 (For all OSV invoices raised since 2008)
- £480,808 remains outstanding from OSVs as at 31/01/2019 (For all OSV invoices raised 2017-2018)

**Q5 Please state the highest bill still owed by an overseas visitor for treatment in 2018?**

A5 £60,901

**Q6 For question 5, please state the nationality of the individual and the type of treatment.**

A6 Please see below:

- Nationality = British
- Residency = United States of America
- Treatment = Adult Critical Care

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**