

Ref: FOIA Reference 2018/19-711

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 28<sup>th</sup> February 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 24<sup>th</sup> February 2019 requesting information under the Freedom of Information Act (2000) regarding APCOA Parking.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 In accordance with the freedom of information legislation please reply via email with attachments / information of the below indicated:**

**Trust Concerned: University Hospital of North Midlands (Stoke On Trent)**

**1. APCOA Parking contract between the Trust**

A1 APCOA Parking contract dates August 2017 to July 2020

**Q2 Area of enforcement for APCOA parking company responsible for parking enforcement at the Trust**

A2 The Trust as Landowners have given APCOA authority to manage and enforce penalties for car parking on our behalf.

**Q3 A map indicating all car parks at the Trust which are enforced by APCOA**

A3 All car parking areas at the Royal Stoke University Hospital, as shown on the attached map

**Q4 Confirmation if any background / vetting checks are completed on parking enforcement officers working on behalf of the Trust**

A4 All enforcement officers are vetted to BS 7858 standard

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**