



Ref: FOIA Reference 2018/19-534

Date: 4th January 2019

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 5th December 2018 requesting information under the Freedom of Information Act (2000) regarding Trust systems.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please could I enquire as to what system your Trust uses to record clinical and non-clinical incidents that occur within the Trust?
Specifically, I would like to know the following?**

Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?

A1 Yes

Q2 If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?

A2 The Trust uses a system called Datix

Q3 In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?

A3 Yes

Q4 If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?

A4 Please see below:

Risk and complaints management	Actions module
PALS	Mortality/SJR form
Claims	Cardiac Arrest form

Litigations	Learning from Excellence form
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Q5 Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

A5 The Trust considers your request to be exempt from disclosure in accordance with sections 43(2) of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the *commercial interests* of the Trust, and section 41(1) *provided in confidence*. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

Q6 If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

A6 As answer 5

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.



University Hospitals
of North Midlands
NHS Trust

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

Leah Carlisle
Deputy Head of Quality, Safety & Compliance