



Ref: FOIA Reference 2018/19-486

Date: 26th November 2018

Tel: 01782 676474

Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 16th November 2018 requesting information under the Freedom of Information Act (2000) regarding software management system for endoscopy department.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I'm contacting you because I have the following question for your Endoscopy department:

What software system is your Endoscopy department using (for planning of operations in terms of patient and staff availability)?

A1 We operate one Patient Administration system (PAS) for both hospital sites, in which activity and appointments are recorded. We have two clinical Endoscopy systems where clinical information is recorded - Endobase is utilised at the County site and Unisoft is utilised at the Royal Stoke site.

Both hospital sites utilise Microsoft Outlook diaries to scheduled procedures and an electronic rostering system is utilised for the coordination of staff rotas.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance