



Ref: FOIA Reference 2018/19-485

Date: 23rd November 2018

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 15th November 2018 requesting information under the Freedom of Information Act (2000) regarding agency spend.

On the same day we contacted you as, under section 8(1) of the FOI Act, requestors are required to provide a full real name in order to make a request valid, however the signature name is different from the email name therefore please confirm whom this request is to be addressed to.

You replied via email the following:

“[REDACTED]”.

On 16th November 2018 we contacted you via email as we required a specific time period for the information to be collated, did you want January 2018 to October 18 (2018) or November 2017 to October 2018 (52 weeks?)

On the same day you replied via email the following:

“Jan 2018 to October 18 (2018)”

On 19th November 2018 we contacted you via email as we required further clarification on your request; we need to you to confirm that the entire request related to nursing staff only.

On the same day you replied via email the following:

“Nursing only”

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please can you outline your agency spend into each 52 weeks or 12 months for the year 2018 (I understand the year has not finished yet so up to OCTOBER 2018) would be sufficient.

How many agencies did your Trust use in the year of 2018?

A1 Please refer to answer 5

Q2 How much was spent on agency nurses in 2018?

A2 £2,463,411 (Qualified Nursing agency expenditure for the period Jan-Oct 2018)

Q3 On December 25th 2017, how many nursing shifts went unfilled?

A3 Seventy three (73) nursing shifts went unfilled on December 25th 2017

Q4 What is the highest hourly rate paid to a locum agency in 2018 and what band was this nurse i.e band 5 general.

A4 Please refer to answer 7

Q5 Please list the names of agencies that you used in year 2018 and list the total amount of spend for each used.

A5 Please see below:

<u>Agency Supplier</u>	<u>Total (£)</u>
Blackrock Medical	360
Bluestones Medical	371
Care 4 Health	426
Care Providers Healthcare	85,152
Daywebster	9,911
Destiny Recruitment Agency Limited	946
Drc Locums Ltd	236,705
Enferm Medical Limited	675
Evergood Associates Ltd	345
Fairway Homecare Ltd	179
Firstpoint Healthcare	15,336
Focusmed 24	42,028
Goldsmiths Northern Ltd	417
Greenstaff Medical	2,239
Group 24 Ltd T/A Nursing 24	23,984
Holt Doctors Ltd	1,593
Id Medical Group Limited	123,913
Mayday Healthcare Plc	29,460
Medacs Healthcare Services Plc	437,685
Medical 24 Ltd	9,813
Medical Staffing Limited	8,087
Medlocums Recruitment Ltd	1,285
Medsol Healthcare Services Ltd	1,600
Merco Recruitment Ltd	7,357
Meridian Business Support	28,673
Mind Professionals Ltd	2,246
Msi Recruitment	68,370
Msl Healthcare	396
National Locums	116,898
Nursco Healthcare Ltd	727
Orchard Medical Recruitment	44
Plan B	50,870
Pulse Healthcare Ltd	46,588

Agency Supplier	Total (£)
Sense Care Limited	20,615
Service Care Solutions Limited	121,795
Tfs Healthcare Ltd	1,655
The Flame Lily Healthcare Ltd	8,397
Tna Medical Ltd	1,177
Txm Healthcare Ltd	265
Vip Nursing Plc	59,723
Your World Nursing Limited	51,056
Your World Recruitment Ltd.	139,716
Uncoded Agency Supplier	704,333
Grand Total	2,463,411

Q6 What is the total number of different nurse locums did the Trust use in 2018.

A6 We use Band 5 RGN and Band 6 in specialist areas and also Theatre Practitioners

Q7 What was the highest hourly rate paid to an agency for a nurse in 2018 - Please state what agency this was and what band they were

A7 £48 per hour for a Sunday (VIP nursing agency) for a band 5

Q8 Of all agencies used, were any off framework? If so, what are the agencies called?

A8 We do not book agencies off framework

Q9 Who is the head of procurement at your Trust who approves agency use?

A9 Nathan Joy- Johnson is Head of Procurement; Jo Roberts (Deputy Head of Procurement) approves agency use.

Q10 Who approves above-cap and/or off-framework usage?

A10 As answer 9

Q11 Who are your tier 1 and tier 2 agencies?

A11 Master Vend

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance