



**University Hospitals
of North Midlands**
NHS Trust

Ref: FOIA Reference 2018/19-408

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 2nd November 2018

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 11th October 2018 requesting information under the Freedom of Information Act (2000) regarding agency locum doctor supply.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in question 1 and 3 is not held centrally, but may be recorded in individual departmental records. In order to confirm whether this information is held we would therefore have to individually access all departmental records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: cost of compliance is excessive. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all departmental records and then extracting relevant information would take longer than the 18 hours allowed for.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to just the remaining questions we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

On 15th October 2018 we contacted you via email as we required clarification on if your required data on permanent staffing, agency staffing or Bank?

On 19th October 2018 you replied via email the following:
"Can you please provide the information on agency locum doctors?"

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information:

1. What percentage fill rates (doctors) were reached between January and present?

A1 Section 12 exemption as detailed above.



Q2 Does your organisation use a Direct Engagement scheme? If so, who provides it and when does their contract expire?

A2 The Trust uses the Clarity System, through PwC. Contract end date: November 2021

Q3 What percentage of bookings are made outside of the DE model (non-DE)?

A3 As answer 1

Q4 Do you outsource any of the following services to external companies?

- Provision of Residential Medical Officers
- Gastroenterology/Endoscopy
- Dermatology
- Radiology

A4 Please see below:

Provision of Residential Medical Officers	Not outsourced
Gastroenterology/Endoscopy	Not outsourced
Dermatology	Not outsourced
Radiology	Not outsourced

Q5 Do you use agencies for national and international permanent doctor and/or nursing recruitment? If so, do you employ nurses from the Philippines?

A5 The Trust has in the past used agencies for international recruitment. The Trust does employ nurses whose nationality is stated as being Filipino; however, this does not necessarily mean they were recruited directly from the Philippines.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance