



Ref: FOIA Reference 2018/19-396

Royal Stoke University Hospital
Quality, Safety and Compliance Department
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Staffordshire
ST4 6QG

Date: 31st October 2018

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 5th October 2018 requesting information under the Freedom of Information Act (2000) regarding psychological support for men living with cancer.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in questions 1 (b) and 2 (b) is not held centrally, but may be recorded in health records. In order to confirm whether this information is held we would therefore have to individually access all health records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all health records and then extracting relevant information would take longer than the 18 hours allowed for.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to just the questions we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this below.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 How many prostate cancer patients (new and existing) were registered within your Trust/hospitals between 1st April 2017 – 31st March 2018?**
- a. Of those how many were offered specialist psychological support services in the last 12 months (1st April 2017- 31st March 2018)?**
 - b. Of those how many were referred to specialist psychological support services in the last 12 months (1st April 2017- 31st March 2018)?**

A1 There were 429 newly diagnosed prostate cancer patients at UHNM over the period 1st April 2017 to 31st March 2018. All of these patients were offered psychological support. Section 12 exemption for part (b) as explained above.

- Q2 Do you offer psychological support services for families and or carers? (Yes or No)**

- a. If yes, how is this service offered? (e.g. everyone is proactively offered a referral as standard of care, or do families/carers request access to psychological support reactively)
- b. What proportion of families/carers was referred to psychological support services in the last 12 months (1st April 2017- 31st March 2018)?

A2 All nurse specialists offer level two support for families and/or carers. Section 12 exemption for (b).

Q3 Do men have access to other psychological support services beyond active treatment (i.e. those that are under active surveillance and living beyond cancer)? (Yes or No)

A3 The Macmillan Cancer Support Information Centre offer access to HOPE courses on a regular basis

Q4 Who provides other psychological support service for your prostate cancer patients? choose from below:

- a. NHS commissioned mental health service (funded by CCG/NHS England or Trust)
- b. National charitable organisation (e.g. Macmillan, Prostate Cancer UK)
- c. Local support group (volunteer-led)
- d. Hospice
- e. Other (please specify)

A4 Although not specific for prostate cancer patients (a) and (c) are available and (b) and (c) are active locally.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance