



Ref: FOIA Reference 2018/19-321

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 27th September 2018

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 27th August 2018 requesting information under the Freedom of Information Act (2000) regarding data security.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in your questions is not held centrally, but may be recorded in individual personal/departmental records. In order to confirm whether this information is held we would therefore have to individually access all personal/departmental records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all personal/departmental records and then extracting relevant information would take longer than the 18 hours allowed for.

On the same day we contacted you via email we required clarification which Trust you wanted information for. (As of 31st October 2014 University Hospital of North Staffordshire NHS Trust (UHNS) ceased to exist. As of 1st November 2014 Royal Stoke University Hospital and County Hospital (Stafford) became known as University Hospitals of North Midlands NHS Trust (UHNM))

On 10th September 2018 you replied via email with the following:
"Sorry for the delay, please can I get information for UHNM?"

On 12th September 2018 we contacted you via email as we required clarification on the following: Q3 (security training) – are you were asking for data / cybersecurity training as per Q2 or any type of security training? Please can you give examples?

On 18th September 2018 you replied via email with the following:
"Of course, I mean any kind of data related security training, be it GDPR training, cybersecurity basics, how to spot a phishing email and what to do in the event of a data breach (not physical security training)".

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the Freedom of Information Act, I would like to ask for information on data security spending & training pertaining to University Hospital of North Staffordshire NHS Trust, on behalf of Redscan Ltd.

Please could you complete the table below to provide the following information?

NHS Trust name	City/town	The total number of full-time and part-time employees employed by your Trust (as of 1st August 2018 or latest figures available)	The total number of full-time and part-time employees employed by your Trust with professional data security / cybersecurity qualifications (as of 1st August 2018 or latest figures available)	The total number of full-time and part-time employees employed by your Trust who have completed security training over the last 12 months (prior to 1st August 2018 or latest figures available)
University Hospital of North Staffordshire NHS Trust				

A1 Please refer to the table below: Please note that at the Trust offers many training packages to its staff but we would have to check each package to ascertain if the content covered data security, information governance, GDPR, cybersecurity etc. (section 12 exemption as detailed above)

NHS Trust name	City/town	The total number of full-time and part-time employees employed by your Trust (as of 1st August 2018 or latest figures available)	The total number of full-time and part-time employees employed by your Trust with professional data security / cybersecurity qualifications (as of 1st August 2018 or latest figures available)	The total number of full-time and part-time employees employed by your Trust who have completed security training over the last 12 months (prior to 1st August 2018 or latest figures available)
University Hospital of North Staffordshire NHS Trust	Stoke on Trent	As at 31July 2018 count = 10834 (9496.31 Full Time Equivalent, FTE)	Section 12 Exemption as detailed above,	Section 12 Exemption as detailed above. However we can provide the following data Statutory and mandatory IG training 73%

				<p>As at July 2018 New starters induction 87% as at July 2018</p> <p>Primary asset owners 85% as at July 2018</p> <p>Caldicott Guardian/ SIRO are up to date with training.</p>
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*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.



University Hospitals
of North Midlands
NHS Trust

Yours,

L Carlisle

Leah Carlisle
Deputy Head of Quality, Safety & Compliance

