



Ref: FOIA Reference 2018/19-312

Date: 11<sup>th</sup> September 2018

Dear

I am writing in response to your email dated 20<sup>th</sup> August 2018 requesting information under the Freedom of Information Act (2000) regarding workforce spend and suppliers.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Please state the organisation's total expenditure on agency (non-contract) staff for 17/18**

- a. **TOTAL**
- b. **Nursing & HCAs**
- c. **AHPs**
- d. **Admin & Clerical**
- e. **Estates & Facilities**
- f. **Scientific**
- g. **Other**

A1 Please see below:

<b>Staff Group</b>	<b>Total</b>
<b>2017/18</b>	
<b>Medical Staff</b>	£12,026,341
<b>Nursing</b>	£3,627,300
<b>Scientific</b>	£1,535,645
<b>A&amp;C</b>	£698,359
<b>Senior Manager</b>	£518,757
<b>Healthcare Assistants &amp; Other Support</b>	£80,509
<b>Grand Total</b>	<b>£18,486,911</b>

**Q2 Please state the organisation's total expenditure on internal bank staff for 17/18**

- a. **TOTAL**
- b. **Nursing & HCAs**
- c. **AHPs**
- d. **Admin & Clerical**
- e. **Estates & Facilities**

- f. Scientific
- g. Other

A2 Please see below:

a. TOTAL	£28,787,200
b. Nursing & HCAs	£21,122,413
c. AHPs	£238,303
d. Admin & Clerical	£319,475
e. Estates & Facilities	£0
f. Scientific	£105,692
g. Other	£7,001,317 (Medical)

**Q3 Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution to recover VAT?**

- a. Please state the name of the Direct Engagement/Outsourced Employment supplier (e.g Liaison, 247 Time, Brookson, Retinue etc.)
- b. Please state which staffing groups the direct engagement arrangement covers; for example; Medical, Allied Health Professionals etc
- c. Contract start date
- d. Contract end date
- e. How much did the organisation spend on these services in 17/18?
- f. Is the cost to your supplier based on a % of the payroll cost processed by the provider or do they operate on a fixed fee basis?

A3 Please see below:

- a. The Trust uses the Clarity System, through PwC.
- b. Medical, Allied health Professionals, Healthcare Scientists
- c. 1<sup>st</sup> April 2017
- d. 31<sup>st</sup> November 2021
- e. Section 43 exemption as detailed below.
- f. Section 43 exemption as detailed below.

The Trust considers your request to be exempt from disclosure in accordance with section 43(2) of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure

**Q4 Please name the technology provider used to manage the supply of your medical bank staff, inclusive of any outsources or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Brookson, and Locum's Nest etc.)**

- a. Name of medical bank provider (please state if in-house)
- b. What is the organisations utilisation rate for your internal bank in 17/18; (calculated based on the % of the organisation's annual bank spend placed through your provider/software in 17/18)
- c. Contract start date
- d. Contract end date
- e. Annual cost of your bank provider in 17/18

A4 Please see below:

- a. The Trust does not use a medical bank provider.
- b. Data is not available
- c. Not applicable
- d. Not applicable
- e. Not applicable

**Q5 Does the organisation utilise any temporary staffing apps (ie. locums nest, locumtap, Rightstaff, Allocate etc) If so, please state which apps are used split by the below staffing groups:**

- a. **Nursing & HCAs**
- b. **AHPs**
- c. **Admin & Clerical**
- d. **Estates & Facilities**
- e. **Scientific**
- f. **Other**

A5 The Trust does not utilise any temporary staffing apps for the above.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**