

Ref: FOIA Reference 2018/19-331

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 3<sup>rd</sup> September 2018

Tel: 01782 676474  
Email [FOI@uhn.nhs.uk](mailto:FOI@uhn.nhs.uk)

Dear

I am writing in response to your email dated 29<sup>th</sup> August 2018 requesting information under the Freedom of Information Act (2000) regarding overseas patients.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 (a) In relation to 2017/18 how many overseas patients not eligible for free UK healthcare were treated in the maternity department of your Trust?**

**(b) How many of these patients (overseas patients not eligible for free UK healthcare who were treated in the maternity department of your Trust during 2017/18) have received an invoice from the Trust for the value of the care they received.**

**(c) If the answer to (a) is greater than the answer to (b) could you please state why not all these patients were sent an invoice for their care.**

**(d) In relation to the patients who received a bill, what is the total value of all those invoices?**

**(e) How many of the invoices sent to patients in (b) have not been paid and what is the total value of these as yet unpaid bills?**

**(f) In relation to these unpaid bills what is the single biggest outstanding amount?**

**(g) What is the total amount of invoices for care of any description at your hospital that were written off in the 2017/18 financial year, but which were incurred at any time in the past?**

A1 Please see below:

(a) In relation to 2017/18 how many overseas patients not eligible for free UK healthcare were treated in the maternity department of your Trust?	34
(b) How many of these patients (overseas patients not eligible for free UK healthcare who	34

were treated in the maternity department of your Trust during 2017/18) have received an invoice from the Trust for the value of the care they received.	
(c) If the answer to (a) is greater than the answer to (b) could you please state why not all these patients were sent an invoice for their care.	Not applicable
(d) In relation to the patients who received a bill, what is the total value of all those invoices?	£127,508.38 raised
(e) How many of the invoices sent to patients in (b) have not been paid and what is the total value of these as yet unpaid bills?	22. £83,707.24 outstanding as at 31/07/2018
(f) In relation to these unpaid bills what is the single biggest outstanding amount?	£6,903.02 single biggest outstanding invoice as at 31/07/2018
(g) What is the total amount of invoices for care of any description at your hospital that were written off in the 2017/18 financial year, but which were incurred at any time in the past?	£30,506.41 care invoices written off during 2017/18

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
**Deputy Head of Quality, Safety & Compliance**