



**University Hospitals
of North Midlands**
NHS Trust

Royal Stoke University Hospital

Quality, Safety and Compliance Department

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2018/19-315

Date: 3rd September 2018

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 15th August 2018 (received into our office 20th August 2018) requesting information under the Freedom of Information Act (2000) regarding NHS Treatment Entitlement.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 What steps do you take to ensure that patients are residents of the United Kingdom and are entitled to receive the NHS treatment that they are receiving?

A1 As part of the booking-in process, all patients are asked if they have lived in the UK for the last 12 months. Negative responses are investigated further on an individual basis to determine if they are eligible for free NHS treatment.

Q2 What number of people have you identified as not entitled for NHS treatment each year for the last 5 years?

A2 Please see below:

Financial Year	Number
2013-14	34
2014-15	33
2015-16	58
2016-17	67
2017-18	153
2018-19	78 (5 Months until August 2018)
Grand Total	423

Q3 What amount has the Trust reclaimed under the EHIC scheme each year for the last five years?

A3 Please see below: Information is not held before 2015/16

Financial	£ Value
-----------	---------



year	
2013-14	Information not held
2014-15	Information not held
2015-16	208,517
2016-17	189,774
2017-18	308,494
2018-19	143,675 (5 Months until August 2018)
Grand Total	850,461

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,





**University Hospitals
of North Midlands**
NHS Trust

Leah Carlisle
Deputy Head of Quality, Safety & Compliance

