



**University Hospitals
of North Midlands**
NHS Trust

Ref: FOIA Reference 2018/276

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 7th August 2018

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 3rd August 2018 requesting information under the Freedom of Information Act (2000) regarding support of the Trust's or CCG's integration engine (TIE).

On the same day we contacted you as under section 8(1) of the FOI Act, requestors are required to provide a full name in order to make a request valid. The Information Commissioner states that a "title and/or first name with surname satisfies the requirement for provision of a real name, as does the use by a female applicant of her maiden name". Therefore, in order to proceed with your request can you please supply us with a valid name?

You replied via email the following:
"Xavier Longeville"

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 We require information related to the Support of the Trust's or CCG's Integration Engine (TIE) – The IT team and/or Procurement should be able to assist with answers.

Can you confirm that your Trust uses the Rhapsody Integration Engine for integration and sharing of information between clinical systems EG: PAS ADT / Demographic messages to Radiology System / LIMS within the Hospital? Please state the specific IE used and the version number.

A1 Yes

Q2 Are you planning an upgrade or replacement of the IE in the next 12 months?

A2 No

Q3 Please provide an email address for the main IT point of contact that is in charge of overseeing and managing the Integration and Interfacing team(s)?

A3 Please see below:

Jon.barlow@uhn.nhs.uk



Matthew.gilbert@uhnm.nhs.uk

- Q4 How many licenses do you hold for your Integration Engine, and of what type?**
- A4 There are three licences, two production and one development
- Q5 Do you pay for support and maintenance of your integration engine as separate items?**
- A5 No
- Q6 Do you currently have an annual 24/7-365 Rhapsody environment and bespoke interface (monitoring) support contract with a third party supplier?**
- A6 No
- Q7 If yes to 6), How much do you currently pay for your annual 24/7 Rhapsody environment and bespoke interface support?**
- A7 Not applicable
- Q8 (If yes to 6), When will the 24/7 support contract be renewed next?**
- A8 Not applicable
- Q9 (If No to 6), is your Rhapsody environment and bespoke interface support provided in-house? Does this cover OOH support?**
- A9 The Rhapsody environment is bespoke and does cover OOH support.
- Q10 What is the procurement route for the above services should they be external to the Trust e.g. via tender?**
- A10 The procurement route for the above is via tender.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance