



Ref: FOIA Reference 2018/219

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 25th July 2018

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 15th July 2018 (received into our office 16th July) requesting information under the Freedom of Information Act (2000) regarding our response to FOI ref 010-1819 and an additional question for Q1.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Thanks very much for your FOI response ref 2018/19-010.
For question 1, can I clarify if patients are asked whether they have lived in the UK for the last 6-12 months?**

(Original question and answer)

Q1 Please tell me whether the Trust carries out routine identity checks on patients attending outpatient appointments to ascertain whether they are ordinarily resident in the UK.

A1 At the point of referral a check is made that each patient is registered with a GP and has a NHS number).

A1 As part of the booking in process, all outpatient attenders are asked if they have lived in the UK for the last 12 months.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance