



Ref: FOIA Reference 2018/237

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 25<sup>th</sup> July 2018

Tel: 01782 676474  
Email [FOI@uhn.nhs.uk](mailto:FOI@uhn.nhs.uk)

Dear

I am writing in response to your email dated 23<sup>rd</sup> July 2018 requesting information under the Freedom of Information Act (2000) regarding mobile network.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I wonder if you could help me, I'm looking into mobile spend because of our connection with EE and I'm just trying to establish a bit about your mobile estate.**

**Would you know anything about the following?**

- **Who your mobiles are with/what made you go with them**
- **What you are spending with your current vendor**
- **How many units do you have?**
- **When the contract runs up**
- **How your service has been/would you be open to quotes when the contract finishes**

A1 Please see below:

Who your mobiles are with/what made you go with them	RSUH Site = mobiles provided via Vodafone. Renewed existing contract in October 2017. Value for money on tariff  County Site = mobiles provided by EE. This account came over from Stafford District General when the 2 hospitals merged.
What you are spending with your current vendor	EE = £483 per month  Vodafone = average £3,500 per month
How many units do you have?	EE = 70 devices Vodafone = 462 devices
When the contract runs up	EE = out of contract  Vodafone = October 2019
How your service has been/would you be open	Vodafone/EE = The FOI Act 2000 is for the release

to quotes when the contract finishes	of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.  Any quotes would need to go via Supplies and Procurement when the contract expires
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\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle  
 Deputy Head of Quality, Safety & Compliance



University Hospitals  
of North Midlands  
NHS Trust

