

2. Lack of the technical capability to manage the devices
3. Risks associated with safeguarding of patient data
4. Lack of the technology and or software to manage the data and devices
5. Others

A10 Not applicable as UHNM is using digital innovative approaches in healthcare.

Q11 In your opinion, in which of the following areas of your ICT infrastructure do you feel more hindered with regards to implementing digital innovation? Please tick all that apply

1. Data security environment to protect patient data
2. Network capacity enhancement
3. Network robustness and resilience to software malware
4. Legacy hardware and ICT services (In-house or Contracted)
5. Other - please specify

A11 The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.

Q12 Please tell us which of the following your organization prioritizes, with regards to increasing efficiency and productivity?

1. Enabling field teams to work flexibly from anywhere, any time
2. Increasing opportunities for easy collaboration between teams
3. Moving to a Cloud or Hybrid model to reduce costs and complexity
4. Providing staff with more information, more quickly, on patients and processes
5. Improving ICT infrastructure organisation-wide

A12 Not applicable as these are not competing priorities, the Trust aims to increase efficiency and productivity in every area

Q13 Do you feel that NHS funding is available to enable Wi-Fi will benefit your organization?

1. Yes - we have already accessed through NHS Digital
2. No
3. I wasn't aware of this
4. Don't know

A13 The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions/feelings of persons regarding suppliers, systems or procedures, therefore this information is not held

Q14 In your opinion what challenges does your organization face towards successfully implementing a paperless environment in keeping with the NHS Digital Agenda of 2020

1. Financial constraints
2. Timeline restrictions
3. Lack of in-house IT specialists' skills to implement the agenda
4. Lack of suitable existing technology within the organization
5. Lack of awareness of the digital agenda
6. Others
7. Don't know

A14 The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance