



Ref: FOIA Reference 2018/19-176

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 6<sup>th</sup> July 2018

Tel: 01782 676474  
Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 26<sup>th</sup> June 2018 requesting information under the Freedom of Information Act (2000) regarding SIM card/mobile networks.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 SIM card/mobile networks related information. NOTE we do not require handset information.**

**How many mobile phone users do you have (this includes smartphone users, basic mobile phone users, data only users and any other device that requires a SIM card)?**

A1 The Trust has a total of 637 sims.

**Q2 Which network(s) are these currently with?**

A2 The networks that the Trust is currently with is Vodafone

**Q3 When are these contracts due to expire?**

A3 At the Royal Stoke University Hospital the Vodafone contract is until October 2019.

**Q4 What is the name of the person responsible for the administration of these contracts?**

A4 Heidi Poole

**Q5 The name under which the contract is awarded i.e. NHS Trust of...?**

A5 Vodafone was awarded to UHNM;

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, appearing to be 'Mojgan Casillas', written over a large, light-colored oval shape.

Mojgan Casillas  
**Interim Information Governance Manager**



**University Hospitals  
of North Midlands**  
NHS Trust