



Ref: FOIA Reference 2018/19-077

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 29<sup>th</sup> June 2018

Tel: 01782 676474  
Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 4<sup>th</sup> May 2018 (received into our office 8<sup>th</sup> May) requesting information under the Freedom of Information Act (2000) regarding wearable EWS readiness. I sincerely apologise for the delay in responding.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in questions (lines 49 to 60, 66 and 67) is not held centrally, but may be recorded in individual departments/wards. In order to confirm whether this information is held we would therefore have to individually access all departments/wards within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all departments/wards and then extracting relevant information would take longer than the 18 hours allowed for.

Under section 16 of the FOI Act we are required to provide requestors with advice and assistance where possible. We would therefore like to advise you that if your request is shortened to just the questions we are able to comply within the 18 hour time frame. In order to avoid delay to your response we have provided this attached.

On 10<sup>th</sup> May 2018 we contacted you via email as we required clarification on whether you were referring to wireless strength or speed.

On the same day you replied via email the following:

*"The question is whether the WiFi is good enough for medical applications; this assumes both strength and speed are adequate for the purpose as one is no use without the other. If either is deficient we can assume that option 1 does not apply, as the status of the WiFi is known it's clear that 5 does not apply, so it could be 2, 3 or 4 as below"*

**Wireless access coverage for suitable medical software applications (pick from list)**

Full Wi-Fi suitable for medical applications, established by wireless survey  
Wi-Fi is present but coverage not adequate in all areas, funded plans are in place to remedy shortfall  
No or limited Wi-Fi provision, but with funded plans to remedy shortfalls  
No or limited Wi-Fi provision, NO funding in place or planned to remedy  
Status of Wi-Fi is unknown in this area

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I would like to request information under the Freedom of information act 2000. Attached is an excel spreadsheet, please use this to simplify the reporting and improve the data quality. I have indicated departments where some of the information may be held to assist you. To reduce the burden of answering in some cases I have indicated that estimated values are acceptable as this information may be difficult to compile to create an accurate figure.**

A1 Please refer to the attached spread sheet that you supplied. Please note due to restrictions placed on your spread sheet we are unable to edit: for Line 11, we are unable to split this out from a wider rating given.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, consisting of a large, loopy initial 'M' followed by a horizontal line extending to the right.

Mojgan Casillas  
**Interim Information Governance Manager**