

Ref: FOIA Reference 2018/19-147

Date: 25<sup>th</sup> June 2018

Tel: 01782 676474  
 Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 12<sup>th</sup> June 2018 requesting information under the Freedom of Information Act (2000) regarding dashboards.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Please could you provide me with a list of dashboards\* the organisation uses and how many users per dashboards there are?**  
 \*(A data dashboard is an information management tool that visually tracks, analyses and displays key performance indicators (KPIs), metrics and key data points to monitor the health of a business, department or specific process – please find an example below.



**A1** The Trust actively uses dashboards delivered from corporate systems, details of these are provided below.

Covers both Royal Stock (RSUH) and Stafford (County) Sites

- A&E Wait Times LHE View of Waiting Times in A&E / Urgent Care (Non-Sensitive, all Trust staff have potential to view)

County Site Specific Dashboards

- County A&E 12hr Decision To Admit to (DTA) Dashboard (circa 400 staff with permissions to view)
- County A&E 4hr Breaches Dashboard (circa 400 staff with permissions to view)
- County Hospital at a Glance Dashboard (circa 400 staff with permissions to view)
- County Red2Green Dashboard (163 UHNM Staff users with permissions to view)

RSUH Site Specific Dashboards

- A&E / AEC Workforce Management Dashboard (88 UHNM Staff users with permissions to view)
- Medicine Division / AMU Dashboard (circa 400 staff with permissions to view)
- RSUH A&E 12hr DTA Dashboard (circa 400 staff with permissions to view)
- RSUH A&E 4hr Breaches Dashboard (circa 400 staff with permissions to view)
- RSUH Control Room Dashboard (circa 400 staff with permissions to view)
- RSUH Hospital at a Glance Dashboard (circa 400 staff with permissions to view)
- RSUH Red2Green Dashboard (163 UHNM Staff users with permissions to view)

RSUH Ward Occupancy Dashboard (circa 400 staff with permissions to view)

**Q2 Please could you provide the monthly agency spend for Business Intelligence for the financial year 2017/2018?**

1. **April 2017 –**
2. **May 2017 –**
3. **June 2017 –**
4. **July 2017 –**
5. **August 2017 –**
6. **September 2017 –**
7. **October 2017 –**
8. **November 2017 –**
9. **December 2017 –**
10. **January 2018 –**
11. **February 2018 –**
12. **March 2018 –**

A2 The Trust has not had any agency spend for Business Intelligence (BI) for the time period requested.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, consisting of a large, loopy initial 'M' followed by a horizontal line extending to the right.

Mojgan Casillas  
**Interim Information Governance Manager**