



Ref: FOIA Reference 2018/19-090

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 18<sup>th</sup> June 2018

Tel: 01782 676474  
Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 9<sup>th</sup> May 2018 requesting information under the Freedom of Information Act (2000) regarding pot holes. I sincerely apologise for the delay in responding.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Could you please provide the following information relating to potholes across your estate:**

**1. Please detail the annual cost to your Trust of a) damage directly caused by potholes and b) repairing potholes, in each financial year since 2010.**

A1 Average of repairs from 2010 is approximately £10594 per annum for Royal Stoke University Hospital. At County Hospital (Stafford) the works carried out cost £9518.75. Information not held on any alleged cost caused by damage.

**Q2 Please detail how many potholes there are across your estate in total at the current time**

A2 Generally on roads and pathways some kind of emergency repair is carried out straight away therefore the answer is none. Temporary car parks change frequently due to the nature of the material and are inspected on a monthly basis, there are approximately five at any one time.

**Q3 How many potholes have been reported on your estate each year since 2010?**

A3 At the Royal Stoke University Hospital since 2010 approximately 91 potholes have been identified and repaired along with re-surfacing works due to surface degradation which hasn't been classified as "potholes". At County Hospital (Stafford) there have been 44 potholes, which have now been repaired.

**Q4 What is the diameter of the largest pothole currently on your estate? Please also provide details of the size of the largest pothole which has existed on your estate since 2010**

A4 Information not held

**Q5 Please outline how many occasions there have been when you wished to repair a pothole, but due to funding shortages the pothole was not repaired or the repair was delayed.**

A5 Emergency repairs have always been made and further repairs carried out as required. Accordingly there have been no occasions when we were not able to repair a pothole.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



University Hospitals  
of North Midlands  
NHS Trust

A handwritten signature in black ink, featuring a large, stylized loop at the top and a long, horizontal stroke at the bottom.

Mojgan Casillas  
**Interim Information Governance Manager**