



Ref: FOIA Reference 2018/19-058

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Date: 14th May 2018

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Dear

I am writing in response to your email dated 27th April 2018 requesting information under the Freedom of Information Act (2000) regarding post-treatment support for breast cancer patients.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Does your Trust offer a Health and Wellbeing event accessible to all breast cancer patients at the end of hospital-based treatment?

(A Health and Wellbeing event is defined as a group education and support event which helps people to manage their physical and psychological health after a cancer diagnosis.)

- A. Yes**
- B. No**

A1 Yes - if available, however they are only available at certain times as these are offered by a charity (Penny Brohn)

Q2 If the Trust does offer a Health and Wellbeing event for breast cancer patients are these events:

- A. solely for people with breast cancer**
- or**
- B. for people with all types of cancer**

A2 Some Health and Wellbeing events are solely for people with breast cancer but there is the HOPE course (40 places over x 4 -6 week courses in a 12 month period) offered to all cancer patients.

Q3 For breast cancer patients who have completed their hospital-based treatment, do the nurses in the breast care unit routinely make direct referrals, where appropriate, to the following?

(By 'direct referral' we mean gaining consent from a patient to pass on their details to a support service or arranging for someone from the service to contact the patient)

Services provided by charities

- a. **Support services provided by charities that support people with cancer (yes/no)**
- b. **Support services provided by charities that support people with breast cancer only (yes/no)**

NHS Services

- c. **Counselling / psychology services within the NHS (yes/no)**
- d. **Physiotherapy services within the NHS (yes/no)**
- e. **Fertility services within the NHS (yes/no)**
- f. **Lymphoedema services within the NHS (yes/no)**
- g. **Other support services – please specify below (yes/no)**

A3 Please see below:

<u>Services provided by charities</u>	
a. Support services provided by charities that support people with cancer (yes/no)	Yes
b. Support services provided by charities that support people with breast cancer only (yes/no)	Yes
<u>NHS Services</u>	
c. Counselling / psychology services within the NHS (yes/no)	Yes
d. Physiotherapy services within the NHS (yes/no)	Yes
e. Fertility services within the NHS (yes/no)	Yes
f. Lymphoedema services within the NHS (yes/no)	Yes
g. Other support services – please specify below (yes/no)	Yes:- TYAC Disability solutions Local Hospice

Q4 If you do not refer to some/any of the services in question 3, is this due to any of the reasons below? Please indicate all that apply.

- a. **Support services provided by charities that support people with cancer**
 - **Service not available (yes/no)**
 - **Unaware of service (yes/no)**
 - **Service is oversubscribed (yes/no)**

- Service is unsuitable for breast cancer patients (yes/no)
 - Patient is informed of the service but a direct referral is not made (yes/no)
 - Workload capacity does not allow time for referrals (yes/no)
 - Other (please give details)
- b. Support services provided by charities that support people with breast cancer only
- Service not available (yes/no)
 - Unaware of service (yes/no)
 - Service is oversubscribed (yes/no)
 - Patient is informed of the service but a direct referral is not made (yes/no)
 - Workload capacity does not allow time for referrals (yes/no)
 - Other (please give details)
- c. Counselling / psychology services within the NHS
- Service not available (yes/no)
 - Unaware of service (yes/no)
 - Service is oversubscribed (yes/no)
 - Patient is informed of the service but a direct referral is not made (yes/no)
 - Workload capacity does not allow time for referrals (yes/no)
 - Other (please give details)
- d. Physiotherapy services within the NHS
- Service not available (yes/no)
 - Unaware of service (yes/no)
 - Service is oversubscribed (yes/no)
 - Patient is informed of the service but a direct referral is not made (yes/no)
 - Workload capacity does not allow time for referrals (yes/no)
 - Other (please give details)
- e. Fertility services within the NHS
- Service not available (yes/no)
 - Unaware of service (yes/no)
 - Service is oversubscribed (yes/no)
 - Patient is informed of the service but a direct referral is not made (yes/no)
 - Workload capacity does not allow time for referrals (yes/no)
 - Other (please give details)
- f. Lymphoedema services within the NHS
- Service not available (yes/no)
 - Unaware of service (yes/no)
 - Service is oversubscribed (yes/no)
 - Patient is informed of the service but a direct referral is not made (yes/no)
 - Workload capacity does not allow time for referrals (yes/no)

A4 Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.


Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Mojgan Casillas



**University Hospitals
of North Midlands**
NHS Trust

Interim Information Governance Manager