



Ref: FOIA Reference 2018/19-072

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 9th May 2018

Tel: 01782 676474
Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 2nd May 2018 (received into our office 3rd May) requesting information under the Freedom of Information Act (2000) regarding upfront charging for overseas patients.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 The number of overseas visitors, migrants and former UK residents who have been charged upfront for healthcare treatment by the Trust since October 2017 (excluding private patients using paid-for services offered by the Trust)

A1 One

Q2 The total costs charged for the treatments referred to in question 1

A2 £155

Q3 The number of overseas visitors, migrants and former UK residents who have been refused healthcare treatment by the Trust since October 2017 because they did not pay upfront charges that were imposed (excluding private patients using paid-for services offered by the Trust)

A3 None

Q4 Any data the Trust holds on the reasons for the refusal/inability of the patients referred in response to question 3 to pay the imposed upfront charges

A4 Not applicable

Q5 Any data the Trust holds on the conditions the patients referred to in response to question 3 wished to be treated for, or alternatively the treatments that were subject to the imposed charges (these may be grouped into over-arching categories for data protection reasons)

A5 Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, appearing to be 'Mojgan Casillas', written over a large, light-colored oval shape.

Mojgan Casillas
Interim Information Governance Manager



**University Hospitals
of North Midlands**
NHS Trust