



Ref: FOIA Reference 2018/19-013

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 4<sup>th</sup> May 2018

Tel: 01782 676474  
Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 6<sup>th</sup> April 2018 requesting information under the Freedom of Information Act (2000) regarding Patient Information System.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 FOI – Procurement of software solutions in the NHS**

- a) What Patient Information System (PAS) do you use (provider and product)?**
- b) When does your PAS contract expire?**
- c) What is the annual cost for using your chosen PAS?**

A1 Please see below:

a) What Patient Information System (PAS) do you use (provider and product)?	System-C Medway EPR,
b) When does your PAS contract expire?	May 2022
c) What is the annual cost for using your chosen PAS?	£1,606,555

- Q2 a) What Electronic Patient Record system (EPR) do you use (provider and product)?**
- b) When does your EPR contract expire?**
- c) What is the annual cost for using your chosen EPR?**

A2 As answer 1

- Q3 a) What bed management system do you use (provider and product)?**
- b) When does the contract with your present supplier expire?**
- c) What is the annual cost for using your chosen bed management system?**

A3 The is an internally developed system “Ward Information System” (WIS) via iPortal, therefore, “contract” is not applicable. We are unable to provide the cost for the system as this is not the only internal system developed or supported by the team and is part of a wider system.

- Q4** a) What system to monitor patient flow through the emergency department do you use (provider and product)?  
b) When does the contract with your present supplier expire?  
c) What is the annual cost for using your chosen system?

A4 As answer 1

- Q5** a) What theatre management system do you use (provider and product)?  
b) When does the contract with your present supplier expire?  
c) What is the annual cost for using your chosen system?

A5 Please see below:

a) What theatre management system do you use (provider and product)?	DXC ORMIS
b) When does the contract with your present supplier expire?	March 2019
c) What is the annual cost for using your chosen system?	£95,523

- Q6** a) What maternity services IT system do you use (provider and product)?  
b) When does the contract with your present supplier expire?  
c) What is the annual cost for using your chosen system?

A6 Please see below:

a) What maternity services IT system do you use (provider and product)?	K2 Athena and Guardian
b) When does the contract with your present supplier expire?	May 2022
c) What is the annual cost for using your chosen system?	£21,798.

- Q7** a) What electronic observations system do you use (provider and product)?  
b) When does the contract with your present supplier expire?  
c) What is the annual cost for using your chosen system?

A7 Not applicable as the Trust does not have a current system in place

- Q8** Are you planning to go out to procurement for any of these systems (as opposed to renewing) in the next 5 years? If so, which ones?

A8 No

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, appearing to be 'Mojgan Casillas', written over a large, light-colored oval shape.

Mojgan Casillas  
**Interim Information Governance Manager**



**University Hospitals  
of North Midlands**  
NHS Trust