



Ref: FOIA Reference 2018/19-062

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 29th May 2018

Tel: 01782 676474
Email foi@uhn.nhs.uk

Dear Mr

I am writing in response to your email dated 27th April 2018 requesting information under the Freedom of Information Act (2000) regarding winter serious incidents.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 How many Serious Incidents (SI) were recorded in your A&E department in:

- a. 1/11/2015 - 31/3/2016**
- b. 1/11/2016 - 31/3/2017**
- c. 1/11/2017 - 31/3/2018**

For clarity we expect them to be recorded as per the relevant criteria for serious incidents at the time.

A1 We are unable to provide some of the information you require in the requested format as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trusts obligations under The General Data Protection Regulation (GDPR) Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the Act. *Personal information*. However as the Trust is committed to openness and transparency we can band some the numbers and have provided this below:

- a. 1/11/2015 - 31/3/2016 = less than 5
- b. 1/11/2016 - 31/3/2017 = 7
- c. 1/11/2017 - 31/3/2018 = 12

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

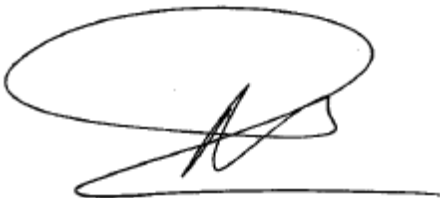
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, appearing to be 'Mojgan Casillas', written over a large, light-colored oval shape.

Mojgan Casillas
Interim Information Governance Manager