



Ref: FOIA Reference 2018/19-014

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 24th April 2018

Tel: 01782 676474
Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 9th April 2018 requesting information under the Freedom of Information Act (2000) regarding outsourced payroll for temporary staff.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 Do you have an outsourced payroll for temporary staff?**
- If yes can you confirm if this is a weekly payroll?
 - Can you confirm the name of the payroll provider?
 - Can you confirm agreed contract start and end dates of this provider?

A1 No

- Q2 Is your temporary staff Bank in-house or outsourced?**
- If the bank is outsourced, can you confirm the name of the supplier?
 - Can you confirm agreed contract start and end dates?

A2 In House

- Q3 Are you currently using direct engagement? (DE / VAT saving model for Locums)**
- If yes, can you confirm the name of the supplier?
 - Can you confirm agreed contract start and end dates?

A3 Please refer to answer 5

- Q4 Do you have a Master or Neutral vendor contract in place for the following staff groups Nursing & Midwifery, Doctors, AHP's and Admin and clerical?**
- If yes, please can you confirm the name of the supplier?
 - Can you confirm agreed contract start and end dates?
 - Does the Master or Neutral vendor contract include any other Trusts in addition to you?

A4 Please refer to answer 5

- Q5 Please can you confirm if you are using a mobile application-based or web-based booking platform for booking bank / agency with the following staff groups: Nursing & Midwifery, Doctors, AHP's and Admin and clerical?**
- **If yes, please can you confirm the name of the supplier?**
 - **Can you confirm agreed contract start and end dates?**
 - **Is direct engagement for Doctors included with the application?**

A5 Please see below:

	Name of supplier	Contract Start	Contract End	Direct engagement / Master Vendor
Medical Bank	Allocate	November 2014	November 2018	Not applicable
Medical Agency	Clarity	April 2017	March 2021	Direct Engagement
Nursing	Medacs	April 2017	March 2021	Master Vendor
AHP's	Not applicable	Not applicable	Not applicable	Not applicable
Admin & Clerical	Not applicable	Not applicable	Not applicable	Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, consisting of a large, loopy initial 'M' followed by a horizontal line extending to the right.

Mojgan Casillas
Interim Information Governance Manager



**University Hospitals
of North Midlands**
NHS Trust