

Ref: FOIA Reference 2019/20-200

Royal Stoke University Hospital  
Quality, Safety and Compliance Department  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 31<sup>st</sup> July 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 9<sup>th</sup> July 2019 requesting information under the Freedom of Information Act (2000) regarding bank staff.

On 17<sup>th</sup> July 2019 we contacted you via email as we required clarification on the following for question 3:

- What time period do you require
- What do you mean by "throughput"
- Is it just payments for bank shifts that you want spend for?

On 21<sup>st</sup> July 2019 (received into our office 22<sup>nd</sup> July) you replied via email the following:  
*"Please can you provide the last 3 financial years. Throughput means the number of hours filled via the staff bank across staff groups. If you can also include the number of unfilled shifts. The figures for the throughput".*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Confirmation that Trust has used a Staff Bank solution in the last 24 months (as a pilot or procured commercial contract). If yes, please provide details such as the name of the solution, and what staff groups were covered (please provide answers to each of these points).**

A1 The Trust uses the Allocate system for its medical/nurse staff bank.

**Q2 The type of staff bank solution the Trust currently has in place with the following detail:**

- Technology only
- A Managed Staff Bank solution
- The name of the Staff Bank solution (e.g. Litmus, Liaison, +Us, etc.)
- The Staff Groups that the Bank solution covers
- The procurement channel used (a framework like G-Cloud, H.T.E., CCS/PPP, SoftCat, etc.)
- Whether the contract awarded was via a direct award or via a Tender route

A2 Please see below:

	Medical Bank	Nurse Bank
type of staff bank solution	Technology only	Allocate
name of the Staff Bank solution	Allocate	Nursing
Staff Groups	Medical and Dental	Framework
procurement channel used	Framework	Direct award
direct award or via a Tender	Direct Award	Allocate

**Q3 The spend and throughput (in hours) for each category covered (Medical & Dental, Nurses & Midwifery, AHP/HSS, Non-Medical Non Clinical (NMNC))**

A3 Please see attached spread sheet

**Q4 The name of the person(s) who are responsible for the management of the Staff Bank and their respective staff categories (if applicable).**

A4 Please see below:

Medical Bank	Nurse Bank
Diane Poulson, Head of Medical Staffing	Barbara Walsh, Matron, Temporary Workforce/Recruitment

**Q5 If the Trust is planning on procuring a Staff Bank Solution, how this will be procured and the name of the person(s) responsible for this.**

A5 The Trust has no plans to procure a Staff Bank Solution at this point in time

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

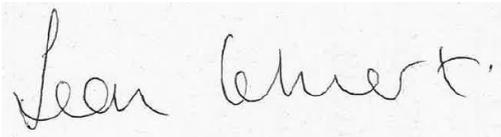
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**