



Ref: FOIA Reference 2019/20-219

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 29th July 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 18th July 2019 requesting information under the Freedom of Information Act (2000) regarding Order Communication System.

On 22nd July 2019 we contacted you via email as UHNM had received several requests that are asking for similar information that we believe are from the same person/company, therefore as we have received no response, we are contacting you to inform you that under section 12 of the FOI Act we were aggregating these requests on Trust's existing EPR, Clinical systems and Order Communication System

Your new reference number is 219-1920 (previous reference 221-1921)

The section 12 exemption states:

The authority can combine related requests received within a period of 60 consecutive days from:

- The same person or
- People who appear to be acting in concert or in pursuance of a campaign.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the freedom of information please could I request the following information regarding the Trusts Order Communication System and results reporting solution?

- **What is the name of your Order Communications system?**

A1 Medway

Q2 The name of the supplier

A2 System C

Q3 What is the solution's contract end date?

A3 2022

Q4 Is the Trust planning to go out to procurement within the next 6 months for a new order communications and results reporting solution?

A4 No

Q5 If the Trust is planning to go out to procurement, which framework does it plan to use?

A5 Not applicable

Q6 Which of the following clinical departments within the Trust currently use an order communications and results reporting solution?

- Endocrinology
- Ophthalmology
- Audiology
- Urology
- Dermatology
- Oncology
- Pulmonology

A6 All specialties use Medway OCRR expect pulmonology (we don't used this specialty for activity)

Q7 Which of these departments' systems are currently integrated with the order communications and results reporting solution?

A7 The departmental systems are not integrated direct to OCRR but may receive inbound HL7 demographic messaging.

Q8 Does the Trust extend their order communications and results reporting services to GP Practices?

A8 No

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

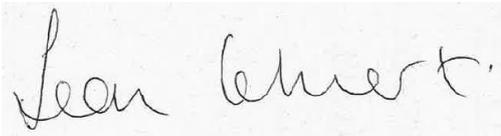
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager