



Ref: FOIA Reference 2019/20-207

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 26th July 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 14th July 2019 (received into our office 15th July) requesting information under the Freedom of Information Act (2000) regarding building design and dementia.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would be grateful if you could provide any documents held relating to the following:

***Steps that have been taken by hospitals to ensure that the building design is dementia friendly**

A1 Information not held, however, when UHNM refurbished the County Site, the recommendations made by Sterling University were considered. All wards have a day room to facilitate activities, bay doors were painted in differing colours, and 50% of the beds were side rooms helping to reduce noise on the ward.

At the Royal Site opportunities to make the environment dementia friendly are constantly reviewed and some rooms have been converted to a RemPod design.

Q2 Discussions about aspects of the existing building designs that adversely affect patients with dementia.

A2 The Patient Lead Assessment of the Care Environment (PLACE) Inspections looks specifically at issues impacting on dementia care. Results of these audits are discussed at the dementia steering group meetings.

Q3 Barriers to improving the design of buildings to make them more user-friendly for patients with dementia.

To limit the cost associated with processing this request, you may wish to limit your search to documents dated within the last 5 years.

A3 The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is

not held. However, some areas of the Hospital(s) do not have the space to introduce day rooms.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

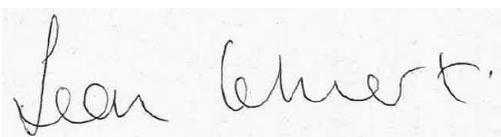
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,





**University Hospitals
of North Midlands**
NHS Trust

Jean Lehnert
Information Governance Manager

