

12 June 2019

**Directors of Estates and Facilities**  
or equivalent

Simon Corben  
Director and Head of Profession  
NHS Estates and Facilities Division  
Commercial Directorate

Via e-mail

Room 1N10  
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Quarry Hill  
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Dear Directors of Estates and Facilities

[nhsi.estatesandfacilities@nhs.net](mailto:nhsi.estatesandfacilities@nhs.net)

### **Listeria Investigation**

As you will be aware, cases of Listeria contamination have been confirmed in products supplied by The Good Food Chain Company. Professor Nick Phin of Public Health England (PHE) wrote to all NHS trusts on 7 June 2019 regarding this matter, outlining the investigation of this outbreak which is linked to sandwiches and salads produced by the Good Food Chain Company. The company has confirmed that it will remove its products from NHS premises, which is supported by both the Food Standards Agency and PHE. It is also supported by NHS England and NHS Improvement, as it makes sense to minimise the risk to patients, family members and staff.

PHE has asked for confirmation that the products have been removed to provide assurance that patients, family members and staff will not be exposed further. It is also assurance for NHS England and NHS Improvement that this has been done. As part of the co-ordinated response, please provide answers to the questions set out below **by 17:00 on 14 June 2019** to the following e-mail address [nhsi.estatesandfacilities@nhs.net](mailto:nhsi.estatesandfacilities@nhs.net). These e-mails should be signed by you personally.

1. Do you receive any food products from The Good Food Chain Company?

If the answer to Question 1 is Yes, please answer questions 2 and 3:

2. Have all these food products been removed from all areas of the trust? This includes kitchens, stores, staff restaurants, commercial shops and contracted out services such as PFIs; and
3. When was the removal completed?

This is urgent work which I appreciate will involve additional activity for you and your teams. However, given that this relates directly to the safety of patients, visitors and staff, I am sure I can count on your support in helping to ensure that we will all meet the deadline for this work.



Please ensure you regularly check the NHS Estates and Facilities Collaboration Hub for further updates on this matter.

Yours faithfully

A handwritten signature in black ink, appearing to be 'SC', on a light-colored background.

**Simon Corben**  
**Head of Profession**  
**Director of NHS Estates**