



**University Hospitals
of North Midlands**
NHS Trust

Ref: FOIA Reference 2019/20-054

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 14th May 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 26th April 2019 requesting information under the Freedom of Information Act (2000) regarding phishing/scam emails.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would like to know the following under the Freedom of Information Act.
• **Breakdown of the number of reports of ‘phishing’/ scam emails reported to your Trust over the last three financial years**

A1 I can neither confirm nor deny that the information you have requested is held by the Trust in its entirety. This is because the information requested in your questions is exempt from disclosure under section 24(1) which states “Information which does not fall within section 23(1) is exempt information if the exemption from section 1(1) (b) 2 is required for the purpose of safeguarding national security.” Furthermore withholding this information is also supported by the Freedom of Information Amendment (Terrorism and Criminal Intelligence) Act 2004

Q2 Additionally, if possible, could you provide some detail on the nature/categories of the reports? E.g. scam email, request for money etc.

A2 As answer 1

Q3 And any information on financial losses from the public due to these incidents?

A3 As answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.



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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

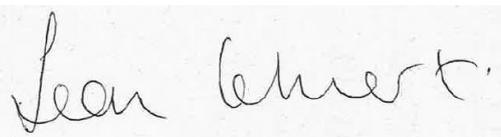
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager