

Ref: FOIA Reference 2019/20-056

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 13<sup>th</sup> May 2019

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 26<sup>th</sup> April 2019 requesting information under the Freedom of Information Act (2000) regarding overseas patient tariff charge.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to make the following requests under the Freedom of Information Act 2000.**

**All the requests relate to the overseas patient up front tariff, introduced in October 2017.**

**1) How much money has your Trust received from the charge in total since it was introduced?**

A1 Please see below:

- Patient Invoiced £ 1,865
- Amount Received £ 375
- Outstanding £ 1,490

**Q2 What is the cost, in either cash or staff hours and pay, of administering the charge to the Trust?**

A2 Information is not held as this is part of a wider budget and we are therefore unable to split this out.

**Q3 Please provide a breakdown of the treatments subject to the charge and how much has been recouped for each treatment over the same period**

A3 Please see below:

Treatment Specialty	Patient Invoiced	Amount Received	Outstanding
Trauma	155	155	0
ENT	185	0	185
Colorectal	220	220	0
Obstetrics	1,305	0	1,305

Treatment Specialty	Patient Invoiced	Amount Received	Outstanding
Other			
Total	1,865	375	1,490

**Q4 How much has the hospital spent on overseas patient treatments over the same period?**

A4 Please see below:

- Patient Invoiced £ 619,728
- Amount Received £ 247,757
- Outstanding £ 371,972

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

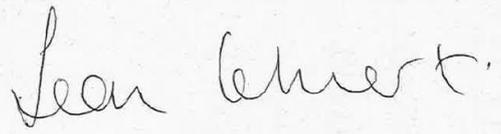
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink on a light grey background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert  
**Information Governance Manager**