



Ref: FOIA Reference 2019/20-071

Royal Stoke University Hospital
Quality, Safety and Compliance Department
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Staffordshire
ST4 6QG

Date: 10th May 2019

Tel: 01782 676474
Email FOI@uhn.nhs.uk

Dear

I am writing in response to your email dated 5th May 2019 requesting information under the Freedom of Information Act (2000) regarding 3rd party hosting.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment**
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.**

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information?

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

A1 I believe that UHNM has already answered this request in September 2018 reference 347-1819 therefore I can confirm that the Trust holds information regarding 3rd party hosting, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: <http://www.uhn.nhs.uk/aboutus/Statutory-Policies-and-Procedures/FOIdisclosurelog/Pages/default.aspx>

Q2 Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?

A2 As answer 1

Q3 What is the annual contract value for each contract?

A3 As answer 1

Q4 What type of cloud environment?

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

A4 As answer 1

Q5 What is the original start date of the contract agreement? If there is more than one contract please provide me with the start date for each contract.

A5 As answer 1

Q6 What is the actual expiry date of the contract agreement? If there is more than one contract please provide me with the expiry date for each contract.

A6 As answer 1

Q7 When will the organisation plan to review this contract? If there is more than one contract please provide me with the review date for each contract.

A7 As answer 1

Q8 What is the contract period in years? Please include whether the agreement has any extension periods?

A8 As answer 1

Q9 What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,

A9 As answer 1

Q10 Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number

A10 As answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance