

Ref: FOIA Reference 2019/20-006

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 15th April 2019

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 2nd April 2019 requesting information under the Freedom of Information Act (2000) regarding car parking.

Please note some answers are as our previous response to your FOI request reference 364-1819. A copy of this response is available on the Trust web site at the following link: (September) <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 How much money did the Trust raise from car parking charges in each of the last two financial years - 2017/18 and 2018/19? Include a breakdown of staff and visitor/patient parking if possible.

A1 Please see below: please note that we are currently unable to provide figures for 2018/19 as they are currently being validated and approved at Trust Board. The income generated by the Trust for 2017/18 is as below:

2017/18		
	Royal Stoke (£)	County (£)
Public Car Parks	2,091,002	535,163
Staff Parking permits	701,853	195,257

Q2 How much money was raised from parking fines in each of the last two financial years - 2017/18 and 2018/19? Include a breakdown of staff and visitor/patient fines if possible.

A2 As per response reference 364-1819, Information is not held for the Royal Stoke University Hospital (RSUH) as the issuing and collection of car parking fines is under a private contractor and therefore not managed by the Trust. The revenue collected by the private contractor is not disseminated to the Trust.

County Hospital (2017/18) = £662.50

Please note that we are unable to breakdown whether this was for staff/visitors or patients

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Q3 Have you increased the cost of parking in your car parks during the last financial year - between 2017/18 and 2018/19? Please give a breakdown of how much parking has increased by.

A3 Staff Parking Permit Tariffs were increased in April 2018 by approximately 5%; Public parking tariffs were not increased.

Q4 Do you charge for disabled parking?

A4 Yes, as per our response Ref 364-1819 available on Trust web site: September 2018
<http://www.uhn.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

Q5 Is your car park managed by a private firm? If so, what proportion of revenue created by a) parking income and b) parking fines does the firm take?

A5 Royal Stoke University Hospital employs an outside managing company. They do not receive a proportion of the revenue created. They do keep any Parking charge notice fees collected but this is not disseminated to the Trust.

County Hospital car park is managed in house.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhn.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance