

Ref: FOIA Reference 2018/19-776

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 9th April 2019

Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 26th March 2019 requesting information under the Freedom of Information Act (2000) regarding electronic medical record system

On 2nd April 2019 we contacted you via email as we required clarification on whether you were referring to an electronic patient administration system?

On 24th April 2019 you replied via email the following:

"Thank you for getting back to me, apologies for the delay in my reply. My question refers to an electronic patient records system rather than an administration system. I hope that provides clarification, please let me know if my request is still unclear. Many thanks for your help with this".

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Does your hospital Trust utilise an electronic medical record system for recording and managing patient records?

A1 Yes

Q2 If your Trust does use an electronic medical record system, which system is used and who supplies this software?

A2 Please see below:

- Electronic document management system – software provided by C Cube Solutions
- Medway Patient Administration system and EPR – System C
- iPortal in-house developed.

Q3 Does your hospital Trust continue to use paper based records for recording and managing patient's case notes or are records exclusively managed by an electronic system?

A3 A combination of paper based and electronic records are used.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Leah Carlisle
Deputy Head of Quality, Safety & Compliance